**Document Control**

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**UK & I Solutions**

**Barclaycard Payment Service - Integration of BWA Consumer & Commercial & IBA Redesign**

**Master Test Plan V0.5**

Document Owner

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| Name | Role |
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Approval

Following approval, this document will be base-lined by promoting it to a major version number (e.g. 1.0), recording the names and positions of approvers in the Approval Record and, if applicable, accepting all tracked changes. The Approval Record can be found in the Document Control Appendix at the end of this document.

A soft copy of email approvals will be maintained and stored as a permanent record of acceptance of this document.

Change Control

This document is subject to change control. All requests for change should be referred to the document owner.

The Change History can be found in the Document Control Appendix at the end of this document.

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# Introduction

## Document Purpose

The Test plan gives an over view of the Barclay card payment services integration of BWA consumer and commercial and integrated branch application redesign. Barclaycard wish to integrate the Experian Bank Wizard Absolute (BWA) into GCP Transact. The purpose of this document is to specify the changes required in the Transact SM environment to support the integration of BWA into the Barclaycard GCP Transact SM system and providing a real-time credit application processing platform for Commercial Cards. There is also an enhancement for ‘Integrated Branch Application (IBA) Redesign’ project, to improve the process currently in place to capture commercial card applications to retrieve address data.

The Test Plan covers the following sections:

* Test Scope
* Test Approach
* Suspension and Resumption criteria
* Environment Requirements
* Test Schedule
* Test data Requirement
* Defect Management
* Risks, Assumptions, Issues and Dependencies (RAID)

This Test Plan is created based on information available and project scope at the date of issue. Once this document is signed off it will be subject to standard change control. Typical factors that may require changes to this document are:

* Changes in scope of the testing
* Changes in the requirement specifications
* Changes to the project plan dates impact the test schedule

This document is aimed at project stakeholders and team across Experian & Barclaycard; giving a description of how the testing will be structured for the integrated BWA and IBA Redesign project.

## References

It is also recommended that the following documents are referenced to get a complete overview of the solution

|  |  |
| --- | --- |
| Document Title | Version |
| Barclaycard GCP SAD | [1.8](http://zoomglobal/departments/TestOffice/Shared%20Documents/Testing%20Policy%20and%20Strategy/Approved/Solutions%20Testing%20Policy%20and%20Strategy%20Document.docx?Web=1) |
| GCP Transact Functional Specification | 16 |
| Barclaycard GCP SM Specification | 1.0 |
| Barclaycard – Data Glossary | 127 |
| Bank Wizard Absolute Integration Guide | 0.4 |

Note: - This document is owned, produced and controlled by the testing team under the governance of the Test Delivery Office.

# Project / Solution Overview

Barclaycard wish to integrate the Experian Bank Wizard Absolute Service (BWA) into the GCP Transact. Currently the Transact process flow includes a call out to Bank Wizard (via Barclaycard’s own MQ series/mainframe), the process flow does not change as a result of this enhancement. Barclaycard host an Experian Transact SM solution providing a real-time credit application processing platform for Commercial Cards. The client has initiated an ‘Integrated Branch Application (IBA) Redesign’ project, to improve the process currently in place to capture commercial card applications to retrieve address data.

Customers opening a business bank account in branch are also offered the option to apply for a commercial credit card. Details of those customers who elect to apply, are sent in to the GCP Transact SM solution for processing, however these applications are not sent for processing until the decision on the business account is made. Any decision on the business account is reliant on:

* The TCV database being updated within the Barclays environment is undertaken in a timely manner
* The TCV database contains all required validated data
* Manual updates being made to the application record as a result of the above

The IBA redesign proposes to streamline the IBA process in a number of ways by updating Transact to make two additional TCV ‘enrichment’ service calls to populate key data items required, for those applications originating from IBA.

# Project Scope

The following functionalities are considered in scope of testing:

## In Scope

**Bank Wizard Absolute (BWA): -**

* Screenless Process XML
  + New Application Sequence commercial for BWA (1 to 14 Applicant)
  + Update Application BWA Commercial call (1 to 14 Applicant)
  + New Application Sequence consumer for BWA (1 to 14 Applicant)
  + Update Application BWA consumer call (1 to 14 Applicant)
  + New Application sequence for commercial and consumer (1 to 14 applicant)
  + Update application Sequence for commercial and consumer (1 to14 applicant)
  + 72 fields in GDU XML File and the Mapping against SDS
  + Error handling for BWA consumer & Commercial calls.
* Regression Testing
  + Experian Consumer Bureau
    - Delphi
    - Detect
    - Authenticate Plus
  + Experian Commercial Bureau
    - Limited
    - Non-Limited
    - Director
  + Call Credit
    - BSB
    - TAC
  + Bank Wizard
  + Hunter

## Out of scope

The following functionalities are considered out of scope:

* Making retrieved data available within the Transact Historic data table
* Cleardown of BWA data and data flags
* Validation of data input/overwritten from SDS
* eTransact screen changes
* Experian changes to the Barclays strategies
* MI/ CRDW

# Test Approach

## Deviations from Solutions UK&I Test Strategy

There is no major deviation from the UK & I Test Strategy. Please see the Snap shot of the approach followed across all transact projects.

|  |  |
| --- | --- |
| **Phase** | **Objective** |
| Test Initiation | * Test team will analyse the FSD and prepare the query log * Walk through will be carried out with the Solution Analyst on the requirements and the queries. * Test estimation review and re-estimate if required. |
| Static Testing | * For upgrade project static testing not mandatory since there are no functional change. Static Testing will be conducted only on major change requests. Since BWA/ IBA is major change request static testing has performed against the BWA/ IBA design document. |
| Test Planning | * Test Planning activity produces a test plan for the relevant test phase. Upon producing the test plan detail test case will be created. * Solution Analyst/QA Lead review/sign off * Review meetings. |
| Test Preparation | * Preparation of Test cases and test scripts * Peer review/sign off * Solution Analyst review and sign off on test cases. |
| Test Execution | * To execute the planned test scripts in pre-upgrade environment. * The system will be upgraded in the Dev environment with a release note. * Test Execution will commence with a sanity check and if successful will be followed by minimum 2 cycles.   Cycle 1: During cycle 1 test execution system test cases for the proposed changes will be executed to validate that system is working as expected. Any defects will be recorded and passed to the project team where a decision will be made as to the next steps  Cycle 2: The failed test cases will then be executed in cycle 2 once the defect fix is complete and the code is promoted to the QA environment. In cycle 2 execution, the testing team will validate that defects are fixed by performing confirmation testing. In addition, regression testing will be performed around the fixed defects to ensure that no new defects have been introduced. Regression testing will then be performed to ensure that fixes made have not introduced new faults in other parts of the solution as well.  Further test Cycles will be planned, until all the defects are closed and the relative test cases are passed. QA testing can be closed even if there is an open defect, based on agreement with all stakeholders.   * Defect validation and regression testing. * Daily Status reporting and Defect reporting * Results reviewed / signed off by QA Lead and Solution Analyst |
| Test Closure | * Preparation of test closure report and update of test repository with latest test artefacts * Closure report to be reviewed/signed off by QA Lead /Solution Analyst |

# Testing Scope

## Test types - In Scope

|  |  |
| --- | --- |
| **Test Phase** | **Required** |
| Static Testing | Mandatory |
| System Testing | Mandatory |
| Regression Testing | Optional |
| Performance Testing | Not in scope for testing team |
| Security Testing | Not in scope for the testing team. |

## 5.1.1 Static Testing

This process is designed to identify the defects related to requirements early in the software life cycle and thereby reduce costs of defect resolution in later phases. This takes the form of a standard set of questions to be applied against each requirement. Bugs from static testing exercise will be assigned to the BA for clarification and any further agreed remedial action for functional system testing this will exercise review processes to drive out ambiguities or errors earlier in the delivery lifecycle. This will be conducted primarily against the high-level design document:

## 5.1.2 System Testing

The Testing team will be primarily responsible for System tests and Regression testing. The testing team will strictly follow the documented instructions while executing each test case.

The implementation team will undertake unit testing in the internal Development environment. When testing is passed the components will be configured in the QA environment and testing commences, when QA is made available to the test team. Since the purpose of the project is to incorporate the new changes in the Transact solution, target based system testing will be adopted. The testing is focussing on only the specific changes implemented. Testing will be done on the dedicated QA environment.

Once the solution is upgraded upon successful completion of unit testing the components will be configured on the QA environment. The testing team will resume the validation once the QA environment is made available.

Testing team will execute the test cases once the solution deployed in QA environment. If the result for each test case matches the expected vs actual, this will be considered a successful test. If the results are different, a defect will be raised and further analysis undertaken to determine why there is a difference.

Test execution is planned with minimum of two cycles, subsequent cycles are planned if there are any defects encountered during each cycle.

* Cycle 1: During cycle 1 test execution system test cases for the proposed changes will be executed to validate that system is working as expected. Any defects will be recorded and passed to the project team where a decision will be made as to the next steps
* Cycle 2: The failed test cases will then be executed in cycle 2 once the defect fix is complete and the code is promoted to the QA environment. In cycle 2 execution, the testing team will validate that defects are fixed by performing confirmation testing. In addition, regression testing will be performed around the fixed defects to ensure that no new defects have been introduced. Regression testing will then be performed to ensure that fixes made have not introduced new faults in other parts of the solution as well.
* Further test Cycles will be planned, until all the defects are closed and the relative test cases are passed. QA testing can be closed even if there is an open defect, based on agreement with all stakeholders.

**Methodology**

The programme approach will be Waterfall model and the Experian test team will follow a standard V model approach.

The following sections outline Experian’s Standard methodology for software testing and quality assurance.

* Test planning phase
* Test design phase
* Test execution phase
* Test Closure
* Reporting activities

## 5.1.3 Regression Testing

As a part of the upgrade the testing team is validating the existing functionality before and after the upgrade and comparing the results to make sure that there is no impact. Currently there is no regression pack available, therefore the test team is creating all the test cases from scratch. These test cases can be re-used if there are further upgrades in future. The regression testing on the impacted areas will be done after each defect fix/code drop to ensure the changes made haven’t impacted the overall solution. As a part of the changes the following bureaus will be tested during the regression phase.

* Experian Consumer
* Experian Commercial
* Hunter
* BWA
* Call Credit

## 5.1.4 Automated Testing

Currently there are no automation pack available to re-use and since this is an enhancement it is not worthwhile to automate the manual scripts.

## 5.1.5 Performance Testing.

Barclaycard is responsible for doing performance testing on their environment. This is not in scope for the testing team.

## 5.1.6 Security Testing.

Penetration testing will consist of.

* Dynamic Security Testing
* Manual Security Testing
* Static Penetration Testing

Barclaycard will perform the security testing on the client hosted environment. This is not in scope for the testing team.

## Test Types - Out of Scope

|  |  |
| --- | --- |
| **Test Phase** | **Required** |
| Performance Testing | Out of scope for the testing team |
| Security Testing | Out of scope for the testing team |

## Entry and Exit Criteria by Test Type

|  |  |  |
| --- | --- | --- |
| **Test Type** | **Entry Criteria** | **Exit Criteria** |
| Static Testing | * Design document is signed off and made available. | * Any Critical or Major Static Testing Defects Resolved * Clarification tracker updated with resolution. |
| System Testing | * Unit Testing completed and Build deployed in QA environment. * Development Testing Results satisfactory * Required test environment configuration and data is in place.   Test Plan, Test scenario and test case is signed off. | * Planned test execution coverage has been completed * Any Critical or Major Defects Resolved |
| Regression Testing | * Regression test pack created * System Testing done * Any Critical or Major Defects from BWA changes resolved. | * Planned test execution coverage has been completed * Any Critical or Major Defects Resolved |

# Test Schedule

Please note this plan is true at the point of Design, and may be further tailored / amended as the project progresses. The below table provides the start and end date for the key testing activities:

|  |  |  |  |
| --- | --- | --- | --- |
| **Phase / Item** | **Activity** | **Planned Start date** | **Planned End date** |
| Design | Test Plan | 22/05/2019 | 30/05/2019 |
| Test Scenario & Test Case for IBA | 15/04/2019 | 26/04/2019 |
|  | Test Scenario & Test Case for BWA | 06/05/2019 | 14/05/2019 |
| Test Execution | Cycle 1 - BWA  Target system testing  System testing with all test cases & Re-Testing of any Bugs if there are any | 17/06/2019 | 05/07/2019 |
| Test Completion | Test Closure report | 08/07/2019 | 12/07/2019 |
| Go/No Go decision to UAT | 05/07/2019 | 05/07/2019 |
| UAT support | 08/07/2019 | 02/08/2019 |

# Test Environment Requirements

## Functional & Integration Testing

|  |  |
| --- | --- |
| **Description** | **Configuration Details** |
| QA Environment | DA-DEV-GCP04 |

## Non- Functional Testing

Not in scope for the testing team

# Test Data Requirements

## Functional & System Integration Testing

Test data is required to run each of the test scripts. Where possible, this data will be created by the Experian test team. Any dependencies on internal or external teams for additional data creation are documented in the dependencies section. The test team will be using the eCTDB database to identify test data that matches the criteria for each script. Test team also request for the test strategy from the Build team to test the scenarios identified for the solution.

## Non- Functional Testing

Not in scope for the testing team

## Special Controls

Not Applicable.

# Test Tool Requirements

Jira is used as a test management tool to store all the test artefacts. Project space created in Jira with the project Name. Once the project space is created the appropriate QA Delivery schema and users will be added.

The following tools will be used as part of the testing.

|  |  |
| --- | --- |
| **Description** | **Purpose** |
| Jira | For Preparing Test Scenario & Test Case Tracking Defects |
| Soap UI | To Process the Application |
| e-Transact | To check the status of the application and view the Bureau data & Bureau data status |

## Test and Defect Management

As per the Solutions Test Strategy Jira will be used for all defect management activities, Jira and the Zephyr plugin will be used for all test management activities including test design and execution. Jira is used as a test management tool to store all the test artefacts.

## Automated testing

Not in scope for the current release.

## Performance Testing

Not in scope for the current release.

# Defect Management

## Defect Workflow

[Appendix B](#_Appendix_B_–), details a high-level overview of the defect management process flow. The below list details the defect management process followed during the Experian testing phase.

All defects raised by the Experian test team will be initially reviewed by the Experian Test Lead. The initial review by the Test Lead will result in minimising the incidents due to any incorrect understanding.

The Experian Test Lead will routinely monitor new defects submitted in the Experian JIRA and will ensure sufficient detail has been captured and that the Severity/Priority are correctly assigned.

* The Experian Test Lead will validate the Severity and Priority assigned by the tester.
* If the defect is duplicated, then the Experian Test Lead will assign the defect back to the tester and the Experian Test Lead will close duplicate defects referencing the original defect.
* After initial review the Experian Test Lead will assign the Defect to the relevant Person /Team.
* If the Project team establishes that the Defect is not valid then they will set the Resolution to ‘Rejected’ and assign the Defect back to the Tester / Test Lead with a full rejection reason explanation.
* Once the Project team have established the cause of the Defect and can estimate when the Defect can be resolved, the team will update the Defect root cause and an ETA of when the defect fix will be promoted in the Test Environment.
* Once the Defect is fixed the team will mark the Defect as ‘Resolved’ and will inform the tester who will coordinate with the Test Lead and Solution Lead to agree a release window.
* The Experian Test Lead will mark the Defect as ‘Ready for Test’ and assign it to the tester.
* The Tester will re-test the Defect and if the Defect is resolved then the Tester will update the comments and attach re-test evidence. The Tester will then change the status to ‘Closed’.
* Specific Regression testing will be carried out after each defect fix dependent on the functional area where the defect was found in. This would help to verify that there are no new faults induced by the recent Defect fix.
* If the Defect has failed re-test, then the Tester will update with comments and assign the Defect to the Experian Test Lead and mark the status as ‘Reopen’.
* The Experian Test Lead will review the Test evidence and assign the Defect to the internal Development Team. Defect Logging

Although this is not an exhaustive list, and additional data items may be required, an appropriate set of information needs to be captured for a defect.

The data captured within JIRA, when the defect is initially logged, should include the following:

* Unique Id
* Short Description
* Defect Type
* Defect Status
* Defect Priority
* Application Name
* Affected Version
* Date and Time defect occurred
* Defect Severity
* Description of the fault and steps to recreate it, along with the environment it was found in
* Attachments (logs, screenshots, error text)
* Reproducible – whether the defect can be reproduced consistently
* Detected/Created by – Tester who identified the defect.
* Test Cycle the defect was found in (where appropriate)
* Throughout the lifecycle of the defect additional data, such as progress updates, closure details, closure date / time and root cause, will be added to the defect.

**Defect Severity**

The severity of a defect indicates the urgency of the defect to the testers and the impact on the rest of testing. The tester raising the defect will assign a severity, which may change after further investigation.

The following Test Defect Severities apply:

|  |  |
| --- | --- |
| **Severity** | **Definition** |
| Critical | The Defect affects critical functionality or critical data. It does not have a workaround. Example: Unsuccessful installation, complete failure of a feature. |
| Major | The Defect affects major functionality or major data. It has a workaround but is not obvious and is difficult. Example: A feature is not functional from one module, but the task is doable if 10 complicated indirect steps are followed in another module/s. |
| Minor | The Defect affects minor functionality or non-critical data. It has an easy workaround. Example: A minor feature that is not functional in one module, but the same task is easily do able from another module. |
| Trivial | The Defect does not affect functionality or data. It does not even need a workaround. It does not impact productivity or efficiency. It is merely an inconvenience. Example: Petty layout discrepancies, spelling/grammatical errors. |

**Defect Priority**

Priority will be used to indicate the acceptability of a defect from the user or business perspective. The tester raising the defect will assign a priority, which may change after further investigation. The priority will reflect the impact on the business if the defect was not to be fixed prior to implementation.

The following Test Defect Priorities apply to this field:

|  |  |  |
| --- | --- | --- |
| **Priority** | **Name** | **Definition** |
| 1 | Immediate | Must be fixed immediately (means: "Drop any other work"). Reports must have an assignee set in the "Assigned to" field, and both assignees and further affected parties (e.g. Engineering Management) should also be informed by private email, to be on the safe side. |
| 2 | Highest | Should be fixed as next task by maintainers and certainly before the next release. Reports should have an assignee set in the "Assigned to" field. At most a handful issues (preferably one) should have highest priority at the same time on any given component. |
| 3 | Normal | Medium priority; would be good to get fixed somewhere in the future. Contributed patches might speed fixing up. |
| 4 | Low | This can be fixed, but we're not going to worry about it. Patches very welcome and required for progress. |

**Defect Reporting**

Throughout each test cycle, defect metrics will be collected using Jira. A defect metrics report will be provided to the Project Manager at an agreed frequency, to give a clear and objective view on test progress.

This will cover as a minimum:

Number of Defects by Status (Open, In Progress, On Hold, Resolved, Ready for Test, Reopen, Closed)

Number of Defects by Severity / Priority

Number of Defects by Phase

## Defect Triage Roles

This section covers the role and responsibilities of the Defect Management process.

To ensure the Defect Management process runs efficiently the Experian Test Lead will act as the Defect Manager unless agreed otherwise. To support the Test Lead in this activity the following roles will need to be established.

Root Cause Assessor

The Root Cause Assessor is a technical expert who assists the Defect Manager in determining what the root cause of a defect is and then ensuring the defect is assigned to the right person for a speedy and efficient defect resolution.

Impact Assessor

The Impact Assessor is a business facing SME who understands the priorities of the solution. The Impact Assessor reviews each defect to determine what impact the defect will have, should it go live. This is then used to assist the Defect Manager to determine the Severity of the defect and its place in the prioritisation of the defects.

Experian Test Analysts

It is the Experian Test Analyst’s responsibility to identify, raise and allocate the defects to the Experian Test Lead. Test Analyst also needs to re-test the defects once the defect is fixed and deployed in the test environment.

Experian Test Lead / Defect Manager

In terms of defects the Experian Test Lead will act as the Defect Manager and will check and ensure that defects are valid and allocated correctly and continually monitor their status. Responsibility will be to:

* Assign and coordinate the defects to the relevant development teams.
* Publish defect reports daily which in turn feed into the test progress and program reports.
* Escalate defects which are affecting testing progress.
* Inform testers which defects are promoted to the test environment and can be re-tested.
* Publish defect metrics on progress, issues blocking test case execution.
* Coordinate with the build team, design team and third-party project managers to facilitate prompt resolution of defects.

Experian Development Team

* Defect analysis and investigation with input to JIRA of findings.
* Provide estimations of defect fix time/delivery date.
* Facilitate fixed code releases and design documentation updates.

Experian Development Lead

* Review any code changes due to defect fixes.
* Facilitate releases of fixed defects to the test environment.

External Project Manager/Defect Manager

* Ensure that the defect is allocated to the correct internal team and that the defect is progressed effectively.
* Provide daily updates to Experian on all the assigned defects.
* Coordinate with the internal development and release management teams and provide updates to the Experian Test Lead on when the defect fixes will be made available.
* Attend scheduled defect calls to make sure urgent issues are resolved promptly.

# Test Management Governance

## Test Reporting

A Daily Status Report is maintained and published to the Experian project stake holders. Weekly status report is prepared by QA Lead to the QA Manager. The QA Manager circulates the report to all stakeholders.

The below testing progress reports will be published to relevant Experian project stakeholders

* Daily Execution Status Report
* Daily Defect Status Report
* Weekly Testing Progress Report

## Test Closure and Approval Process

At the end of the Experian system testing phase, a test closure report will be issued by the Experian Test lead which will provide a detailed summary of functional areas tested.

* + Number of tests executed (passed v failed)
  + Number of defects identified (open v closed)
  + Resolution plan for any open defects
  + A testing recommendation as to the quality of the solution on whether to proceed to the next phase e.g. UAT
* The Test Closure Report will be shared to the project manager and the client for sign off.
* Test Closure Report should be approved by the below Experian stake holders.

|  |  |
| --- | --- |
| Approved By | Organisation |
| Eleanor Bartley | Experian |
| Wanita Hutchinson | Experian |
| Chudomir Pehlivanov | Experian |

. Appendix C contains the sample templates used for test closure

# Risks and Issues

During software testing, risks are the possible issues that could endanger the objectives of the project stakeholders should they come to fruition. A risk is something that has not happened yet and it may never happen. It refers to the combined likelihood the event will occur and the impact on the project if it does occur .The project level RAID Log should be updated with these risks and a reference to the project level RAID log should be included in the master test plan document.

## Risks

|  |  |  |
| --- | --- | --- |
| **RAID ID** | **Description** | **Mitigation Action** |
| RI-019 | Test Execution impacted - Due to delays in development or environment issues, testing cannot start as planned | Prioritise scripts. The most complex and business critical are executed first. |
| RI-020 | Defect introduced in later stage | This is not expected New test cycle will be planned for validating the new issue. The most complex and business critical are executed as regression. |
|
| RI-021 | Copy of the test strategy not received on time. | Follow up with the Build team to get it on time. |
| RI-022 | RTM Not Available | Due to the time constrained it has agreed that RTM is no longer available. In order to have maximum coverage Preparing the in-depth scenario and get signed off from BA. |

Project risk and issues are detailed and maintained by the PM in project RAID

## Issues

There are no issues associated to this delivery.

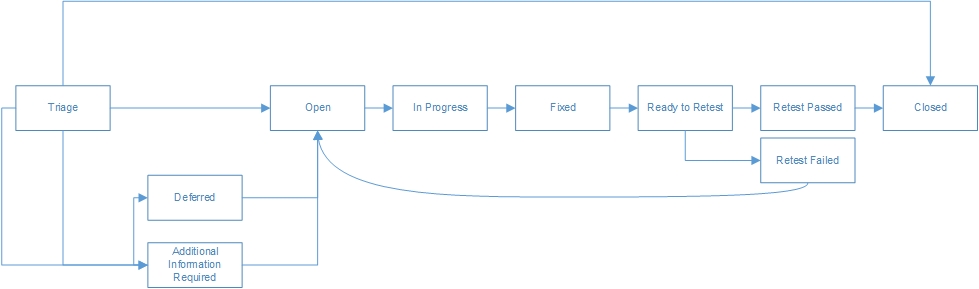
|  |  |  |
| --- | --- | --- |
| **RAID ID** | **Description** | **Mitigation Action** |
|  |  |  |

# Appendices

## Appendix A - Glossary of terms and abbreviations

|  |  |
| --- | --- |
| BWA | Bank Wizard Absolute |
| BW | Bank Wizard |
| CRDW | Credit Risk Data Warehouse |
| E-Transact | Transact client used for accessing application records |
| FSD | Functional Specification Document |
| IBA | Integrated Branch Application |
| MI | Management Information |
| PCCE | PowerCurve Enrichment & Connectivity |
| PCSM | PowerCurve Strategy Manager |
| SP | Service Pack |
| SAD | Solution Architecture Definition |
| SDS | Strategy Design Studio |
| TCV | True Customer View |

## Appendix B – Defect Workflow



## Appendix C - Sample templates

1. Daily status reporting template



1. Test Completion report template



# Document Control

Change History

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Author | Details |
| 25/01/2019 | 0.1 | Sujesh Parambath | Draft Version |
| 09/05/2019 | 0.2 | Sujesh Parambath | Incorporated Wanita’s review comments. |
| 10/05/2019 | 0.3 | Sujesh Parambath | Incorporated Eleanor’s review comments. |
| 30/05/2019 | 0.4 | Sujesh Parambath | Incorporated Wanita’s review comments. |
| 14/06/2019 | 0.5 | Sujesh Parambath | Incorporated Wanita’s Review comments |

Approval Record

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| --- | --- | --- |
| Major Version | Approved By | Departments |
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Distribution for Current Version

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| --- | --- | --- | --- |
| Name | Role | Departments | Reason |
| Eleanor Bartley | Project Manager | Experian | Approver |
| Wanita Hutchinson | QA Lead | Experian | Approver |
| Chudomir Pehlivanov | Analyst | Experian | Approver |
| Mark Hedges | Principal Technical Consultant | Experian | Information |
| Kiran Poovattil | Tester | Experian | Information |
| Anagha Prabha | Tester | Experian | Information |